

Terms & Conditions

You, the HIRER is responsible whilst hiring this bouncy castle / Softplay / equipment to ensure all possible steps are taken to avoid injury or damage to the inflatable / equipment.

Please ensure that the following safety instructions and guides are followed, we strongly advise that you seek your own liability insurance if you are concerned about the cover this contract allows.

- This unit has a age limit of (ask delivery driver). Please ensure no one over this age uses the equipment.
- No food, drinks or chewing gum to be allowed on or near the inflatable bouncy castle / Softplay which will avoid choking and damage (please note if the inflatable / Softplay is collected in a dirty condition or damaged then the person hiring it will incur a cleaning and/ or repairing charge).
- All footwear, glasses, jewellery, badges MUST be removed before using the bouncy castle / Softplay.
- No face paints, party poppers, silly string or ink based products to be used either on or near the inflatable / Softplay.
- No smoking, cooking equipment, fires, bbqs, fireworks near the bouncy castle / Softplay.
- Important- Climbing, hanging or sitting on walls is dangerous under no circumstances should this be allowed.
- A responsible adult must supervise the bouncy castle / Softplay at all times. Alcohol is forbidden whilst using or supervising the equipment.
- Make sure that sure that the bouncy castle / Softplay is not overcrowded and limit numbers according to the age and size of the children using it. Try to avoid large and small children from using it at the same time.
- Prevent horseplay, please ensure children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others. Somersaults are strictly forbidden as these are very dangerous on this type of equipment.
- If the bouncy castle / ball pool is not being used for any part of the day, please switch it off at the mains.
- Do not allow anyone to bounce on the front safety step as a child could easily bounce off the inflatable and get hurt. The step is to assist users in getting on and off.
- It is essential to ensure no one with a history of back or neck problems is allowed on the bouncy castle / Softplay and also any child that is feeling unwell.
- Do not allow anyone to be on the bouncy castle / ball pool during inflation and deflation as this is DANGEROUS.
- No pets, toys or sharp instruments to be allowed on or near the bouncy castle / Softplay.
- Please ensure that the children are not attempting somersaults and are clothed appropriately and that nothing can fall out of their pockets.
- Ensure that an area of 6ft (2 metres) around the unit is completely clear. The blower should be atleast 1 metre away from the inflatable.
- The bouncy castle should not be used if it becomes wet on the jumping area, if no shower cover is fitted and in the event of rain, the unit should not be used.
- In the event of heavy rain, it is strongly recommended that the inflatable - bouncy castle / ball pool / Softplay is to be switched off. Any wetness including bubbling (this is normal) can be dried with a towel.
- In the event that the blower stops working, please ensure all users get off the inflatable immediately. Check the blower tube or deflation tube has not come undone or something has not blown onto and is obstructing the blower. In the event that it overheats, or loses power, switch the blower off at the mains, then switch it back on again 1 or 2 minutes later and it should restart. If it does not inform us immediately.

DISCLAIMER

Please note That all person/s using these bouncy castles / Softplay / inflatables do so at their own risk. The person/s or organisation hiring this equipment will be responsible/ liable for any damage, loss or injury occurring from a result of misuse or reckless use.

These guidelines are for the safety of all people using this equipment and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times.

Our company cannot accept any responsibility for any injury caused to anyone using this equipment.

By booking in you are agreeing - I have read the above agreement and fully understand and accept the conditions above. I am aware that whilst in my care I am fully responsible for the inflatable and will pay for any loss or damage that may occur, this will include the inflatable being returned in a unacceptable condition i.e. if it is in a dirty or muddy condition. I will be expected to pay an additional cleaning charge. I have checked the operator that the inflatable / bouncy castle / Softplay has been erected and secured properly.