

If you need to cancel your booking, please let us know as soon as possible.

The more notice given the better,
Please bare in mind that our booking fee is non
refundable.

We need at least 48 hours notice for cancellations, bookings cancelled with less than 48 hours notice will be required to pay a 50% of your remaining balance owed abort fee.

Bookings cancelled with 24 hours or less will be required to pay a 75% of your remaining balance owed abort fee.

In the event we arrive to set up and you no longer require your booking or the equipment you have hired will not fit in the designated space you will be required to pay 100% of your remaining balance owed abort fee.

Abort Fee's are calculated from your remaining balance owed on delivery - and covers the equipment no longer being able to be hired out, fuel for if we arrive to set up and our time.