

# Balloons Terms & Conditions

- Your booking is only secure once your non refundable deposit has been paid - if not paid within 24 hours of enquiry please enquire again before making your deposit payment.
- Once balloons are collected / set up and in your care we can no longer be responsible for them : accidental popping or damages etc.
- All balloons air filled and helium must be kept at room temperature at all times. Hot temperatures = potential bursting. Cold temperatures = potential deflating.
  - We do not guarantee float times on helium balloons due to temperature changes.
- Please avoid placing them near sharp objects, fire, radiators, direct sunlight, wall hangings or light fittings.
- Please avoid keeping balloons in cars, garages, porches and any other cold environments.
  - Helium balloons should never be inhaled.
- Any allergies to latex must be disclosed at the point of booking in.
- Please don't leave children unattended with your balloons, if they burst they can become a choking hazard.
- To ensure a safe and smooth set up we require a van sized parking space next to your hire location and a clear empty pathway to safely take through the balloons / equipment.
- If you need to cancel your booking please try to give us more than 48 hours notice, bookings cancelled with 48 hours notice or less will be required to pay a 75% abort fee of your remaining amount owed, 24 hours or less notice will be required to pay 100% of your balance.
- It is the responsibility of the hirer to ensure that the items that you have requested will fit in the designated space.
- The person booking shall be deemed to have inspected the set up and to have agreed that it is supplied in good condition unless they bring to the attention of bounce happy entertainment any faults noted when it is set up / collected.
- If booking for a venue please give us your set times, we need enough time before your event to set up (approximate set up time will be discussed on booking in - bespoke to each event).
- If hiring props with your balloons (Hoop, Easel, Sail boards, Backdrop, Led Numbers/Cross etc). The person/s hiring this equipment will be responsible/ liable for any damage, loss or injury occurring as a result of misuse or reckless use. Our company can not accept any responsibility for any injury caused to anyone from our equipment.
- By booking in you agree - I have read the above agreement and fully understand and accept the conditions above. I am aware that whilst in my care I am fully responsible for the equipment I have hired / requested and will pay for any loss / damage that may occur.